

No. 1 First Avenue South P.O. Box 1526 Great Falls, MT 59403-1526 1-800-570-5688 TEL: (406) 791-7500 FAX: (406) 791-7560

Web page address: www.ewst.com

Public Service Commission – Utility Division 1701 Prospect Avenue P.O. Box 202601 Helena, MT 59620-2601

Re: Annual Report 38.5.7014

Services offered during the year ending December 31, 2016

Energy West Resources, Inc. ("EWR") supplied natural gas to Tier I and Tier II natural gas customers on the Northwestern Energy natural gas transmission system and to commercial customers on the Energy West Montana distribution system. EWR has approximately 460 individually metered residential customers managed by the Great Falls Housing Authority. EWR offers both fixed and index based contracts.

January 3, 2017

Quality and Reliability-of-Service Reports

Energy West Resources, Inc. ("EWR") had no outages, customer quality or reliability-of-services complaints during the year. EWR has not received any complaints concerning the Btu content of the gas that we input into the Northwestern Energy transmission system to serve our customers.

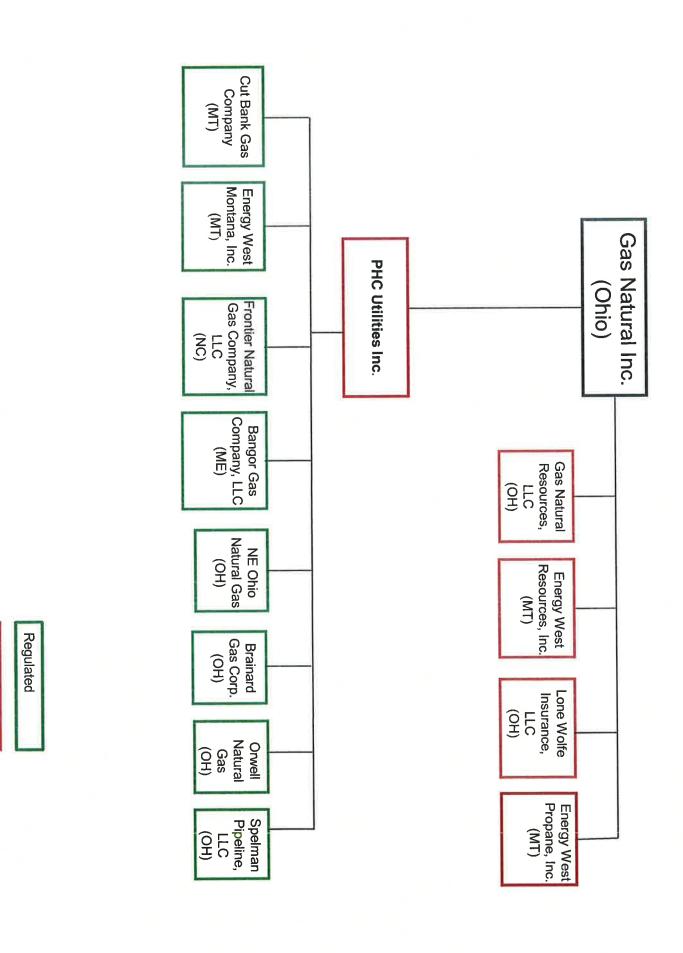
Organization of Company

Energy West Resources, Inc. ("EWR") is a wholly owned subsidiary of Energy West, Incorporated. (see attached organization chart).

If you have any questions or need additional information, please contact Jed Henthorne at 406-791-7530 or Mary Stanich at 406-791-7572.

Sincerely,

Jed Henthorne Vice President/EWR



Non Regulated

RE-ORG